

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	333	(monitor\$3 adj system) with (agent representative).clm.	US-PGPUB; USPAT	OR	ON	2006/11/12 11:56
L2	80373	(scor\$3 evaluat\$3).clm.	US-PGPUB; USPAT	OR	ON	2006/11/12 11:56
L3	18	1 and 2	US-PGPUB; USPAT	OR	ON	2006/11/12 11:56
S1	1035	379/265.02-265.09.ccls.	US-PGPUB; USPAT	OR	ON	2006/08/30 09:34
S2	494576	web www internet	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S3	698322	scor\$3 evaluat\$3	US-PGPUB; USPAT	OR	ON	2006/11/12 11:56
S4	193	S1 and S2 and S3	US-PGPUB; USPAT	OR	ON	2006/11/09 13:47
S5	36143	monitor\$3 with performance	US-PGPUB; USPAT	OR	ON	2006/11/09 13:48
S6	60	S4 and S5	US-PGPUB; USPAT	OR	ON	2006/08/30 10:27
S7	21091	evaluat\$3 near8 (agent representative)	US-PGPUB; USPAT	OR	ON	2006/11/09 13:57
S8	37399	monitor\$3 with performance	US-PGPUB; USPAT	OR	ON	2006/11/09 13:48
S9	513420	web www internet	US-PGPUB; USPAT	OR	ON	2006/11/09 13:48
S10	309	S7 and S8 and S9	US-PGPUB; USPAT	OR	ON	2006/11/09 13:52
S11	2011	379/265.01-266.1,309.ccls.	US-PGPUB; USPAT	OR	ON	2006/11/09 13:52
S12	51	S10 and S11	US-PGPUB; USPAT	OR	ON	2006/11/09 13:52
S13	82	evaluat\$3 near8 (agent representative) with S9	US-PGPUB; USPAT	OR	ON	2006/11/09 14:01
S14	1	S11 and S13	US-PGPUB; USPAT	OR	ON	2006/11/09 13:58
S15	4	evaluat\$3 near8 (agent representative) with S9 with (customer caller)	US-PGPUB; USPAT	OR	ON	2006/11/09 14:13
S16	10021	call near3 monitor\$3	US-PGPUB; USPAT	OR	ON	2006/11/09 14:14
S17	157	S7 and S16	US-PGPUB; USPAT	OR	ON	2006/11/09 14:14

## EAST Search History

S18	108	S9 and S17	US-PGPUB; USPAT	OR	ON	2006/11/09 17:45
S19	1	"6847711"	US-PGPUB; USPAT	OR	ON	2006/11/09 17:45
S20	508	web-based near7 monitor\$3	US-PGPUB; USPAT	OR	ON	2006/11/10 12:56
S21	13136	acd call adj center automatic adj call adj distribut\$3	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S22	22	S20 and S21	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S23	53392	monitor\$3 adj system	US-PGPUB; USPAT	OR	ON	2006/11/12 11:55
S24	13136	acd call adj center automatic adj call adj distribut\$3	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S25	745	S23 and S24	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S26	513420	web www internet	US-PGPUB; USPAT	OR	ON	2006/11/10 14:38
S27	531	S25 and S26	US-PGPUB; USPAT	OR	ON	2006/11/10 14:39
S28	292	quality and S27	US-PGPUB; USPAT	OR	ON	2006/11/10 14:39
S29	1748	(scor\$3 evaluat\$3) near5 template	US-PGPUB; USPAT	OR	ON	2006/11/10 14:40
S30	10	S28 and S29	US-PGPUB; USPAT	OR	ON	2006/11/10 14:42
S31	10	S27 and S29	US-PGPUB; USPAT	OR	ON	2006/11/10 14:42